

# Class 9

---

- Book: Change by Design: How Design Thinking Transforms Organizations and Inspires Innovation - by Tim Brown
- Why Everyone Should Prototype (Not Just Designers) - <https://www.ideo.com/blogs/inspiration/why-everyone-should-prototype-not-just-designers>
- Design as Communication - [https://jnd.org/design\\_as\\_communication/](https://jnd.org/design_as_communication/)
- Book: This is Service Design - by Marc Stickdorn, Markus Edgar Hormess, Adam Lawrence, Jakob Schneider (O'Reilly Media, Inc., January 2018)
- Book: Design for Policy (Design for Social Responsibility) - by Christian Bason
- The Rise of Design in Policymaking: In conversation with Verena Kontschieder - <https://medium.com/legal-design-and-innovation/in-conversation-with-verena-kontschieder-ba0ae69a2468>
- Making products for policymaking: the value of user experience - <https://www.ttclabs.net/insight/making-products-for-policymaking-the-value-of-user-experience>
- Using design to improve policy - <https://www.designcouncil.org.uk/news-opinion/using-design-improve-policy>