

# Class 8

---

- Step-by-step guide to create an effective user research survey | Sarah Doody, UX Designer - <https://www.youtube.com/watch?v=exyHMFVrZCg>
- How to Create Effective UX User Research Surveys | UX Method Mondays - [https://www.youtube.com/watch?v=SoEsvZ\\\_edX4](https://www.youtube.com/watch?v=SoEsvZ\_edX4)
- When to Use Which UX Research Method - <https://www.youtube.com/watch?v=OtUWbsvCujM>
- UX User Research 101: <https://www.youtube.com/watch?v=oeSsyb-tzfo>
- Stage 1 in the Design Thinking Process: Empathise with Your Users - <https://www.interaction-design.org/literature/article/stage-1-in-the-design-thinking-process-empathise-with-your-users>
- The Art of Active Listening: <https://uxdesign.cc/the-art-of-active-listening-b5df58e53ab1#:~:text=Active%20listening%20is%20a%20highly,the%20bedrock%20for%20any%20collaboration.>
- Jakob Nielsen – Interviewing Users: - <https://www.nngroup.com/articles/interviewing-users/>
- Interaction Design Foundation – How to Conduct Interviews: <https://www.interaction-design.org/literature/article/how-to-conduct-user-interviews>
- Desk Research: what, how, why: <https://www.userfocus.co.uk/articles/desk-research-the-what-why-and-how.html>
- Desk Research: <https://medium.com/better-marketing/the-beginners-guide-to-desk-research-af5d4324a4f7>
- UX Surveys: <https://uxplanet.org/this-is-all-you-need-to-know-to-conduct-a-ux-survey-50400af45920>