## Class 1

- Leader Readiness in a Volatile, Uncertain, Complex, and Ambiguous Business Environment - https://doi.org/10.5590/JOSC.2020.12.1.02
- Design Thinking: Organizational Learning in VUCA Environments https://www.abacademies.org/articles/design-thinking-organizational-learning-in-vuca-environments-7117.html
- Innovative Operation Strategies in VUCA world http://www.iosrjournals.org/iosr-jbm/papers/Conf.18011-2018/Volume-2/Operation/14.%20107-116.pdf
- The Millennium Project: Covid-19 Scenarios http://www.millenniumproject.org/covid-19/